

# VIDYABHARTI SANSTHA, WARDHA. DR. R. G. BHOYAR ARTS, COMMERCE & SCIENCE COLLEGE

MOHANAPUR, TH-SELOO DIST-WARDHA 442104 (FORMERLY VIDYABHARTI COLLEGE) Affiliated To Rashtrasant Tukadoji Maharaj Nagpur University, Nagpur. NAAC Accredited with B+ Grade College Index : (Sr.-699) (Jr.07.08.006)

#### Students Grievance and Redressal Cell

#### **Annual Report**

#### 2021-22

A Grievance Redressal Committee has been constituted in college. The Students' Grievance Cell is constituted for the redressal of the problems reported by the students of the College. This committee will deal with all the grievances of college students directly which are related to the problems both academic and administrative nature. The committee will deals with all genuine grievances of students of the college. Any kind of mental or physical harassment complaints. The cell was formed for redressal of student grievances, to solve their academic and administrative problems and to co-ordinate between students and college to redress the grievances.

Objectives of the Cell is to maintain healthy, secure and harmonious educational environment among the students and to maintain conflict free atmosphere in the College promoting good Student-Student relationship and Student-teacher relationship and to resolve various personal and educational grievances of students and other stake holders.

#### Student Grievance and Redressal Cell:

SN.	Name	Designation	Mobile
			Number
1	Dr. Sanjay S. Kanode	Principal/Chairperson	9881815650
2	Mr. G. D. Tapare	Convener	9960822685
3	Dr. B.P. Ghaisas	Member	9822836070
4	Dr. K. P. Ganvir	Member	8788482989
5	Dr. A. D. Tiple	Member	9673446025
6	Ku. Prajal Bansod	Student Member	9022685314
7	Ku. Pranjali C. Golhar	Student Member	9923708502

#### **Grievances Received:**

Two meeting of Student Grievance and Redressal Cell were held during this session of 2021-22. First meeting was held on 04-12-2021 and second meeting was held on 28-03-2022. Most of the student grievances were on Transport facility, drinking water facility and library facilities.

#### Action Taken:

Following are the grievances received and resolved during Ist meeting

**I.** Point of Discussion- 3 grievance received on lack of transport facility at college as college is 2 km away from seloo city.

Action taken Report- Dr. Ashish Tiple suggested that paid transport facility is already available, but for students we can provide free transportation from seloo bus stop to college. All members including Chairperson approved this suggestion. chairperson Dr. Sanjay Kanode sir has taken this issue with convenor of Discipline committee Dr. Shashank Nikam.

II. Point of Discussion- 2 grievances were received regarding cleanliness of laboratories.

Action taken Report- chairperson of the meeting Dr. Sanjay Kanode sir said that already 1 sweeper was hired from last one year for cleanliness of toilets and bathrooms and girls common room. Principal sir directed the pions and sweeper to take this issue seriously and keep the classrooms and laboratories neat and clean.

**III.** Point of Discussion- 7 grievances were received on different issues like on drinking water facility, library newspaper, library books.

Action Taken Report-

chairperson directed librarian to take proper action on these issues, He also directed pions to regularly clean all water coolers

# Following are the grievances received and resolved during II<sup>nd</sup> meeting

**Point of Discussion-** 1 grievance on drinking water facilities was received in box, 3 were on library facilities, 2 were regarding issue of slow fans in classrooms and 2 on transport facility were received. **Action taken report-** Principal Dr. Sanjay Kanode sir has taken this grievances with all members of committee. Principal sir directed to respective staff to solve the problems of students within a time. Also directed the member of discipline committee to hire electrician for maintenance of fans in classrooms and laboratories.

The college students were added in respective class wise whatsApp groups. these groups were handled by our teaching staff. The committee members communicate with students through these WhatsApp groups. In this way, members of students grievance and redresal cell and our college staff effectively resolve all grievances about examination, examination form,

PRINCIPAL Dr R. G. Bhoyar Arts, Comm & Sci. College, SELOO



G.D. Tapare.

Students Grievance and Redressal Cell



Vidyabharti Sanstha, Wardha's

# Vidyabharti College, Seloo

(Art's, Commerce & Science) Th. Seloo, Wardha - 442 104 Affiliated to Rashtrasant Tukadoji Maharaj Nagpur University, Nagpur

College Index : Sr. - 868 Jr. 07.08.006

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Ref.No. Vbcs /

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Date : /

# Students Grievance and Redressal Cell

## **Annual Report**

## 2020-21

A GrievanceRedressal Committee has been constituted in college. The Students' Grievance Cell is constituted for the redressal of the problems reported by the students of the College. This committee will deal with all the grievances of college students directly which are related to the problems both academic and administrative nature. The committee will deals with all genuine grievances of students of the college. Any kind of mental or physical harassment complaints.The cell was formed forredressal of student grievances, to solve their academic and administrative problems and to co-ordinate between students and college to redress the grievances.

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4	Dr. K. P. Ganvir	Member	8788482989
5	Dr. A. D. Tiple	Member	9673446025
6	Mr. Ankit Talwekar	Student Member	7020220327
7	Mr. Saad Sheikh	Student Member	8855945515
8	Miss. GauriMandade	Student Member	

#### Student Grievanceand RedressalCell:



#### **Grievances Received:**

The year of 2020-21 was of covid-19 pandemic. During this period most of the time the college working was in online mode for students, and one day alternate duty for teaching staff with 50% physical attendance. For this session students only permitted to college only for submission of Examination form and for admission purpose, 2 offline meeting were held during this session of 2020-21. First meeting was held on 18-09-2020 and second meeting was held on 29-01-2021. less amount of grievances were received in complaint box( 10 numbers). Most of the student grievances were about online examinations and one grievance was about clean drinking water facility.

#### **Action Taken:**

Almost all grievances were resolve by our committee members by contacting with students,

The students were added in different WhatsApp groups related with college examination. these examination groups were handled by our office staff. The committee members communicate with students through these WhatsApp groups. In this way, members of students grievance and redresal cell and our college staff effectively resolve all grievances about online examination, examination form submission dates, The clean drinking water facilities related 1 grievance was also received in box, this grievance was resolve. The water cooler was cleaned by help of plumber and the accessories of water filter were replaced. From academic session 2021-22. The facility of submission of grievance in online mode will be started. The student may register their grievance in online mode through google form or other online method

Conveno

Students Grievance and Redressal Cell

Co-ordinator Internal Quality Assurance Cell Vidyabharti College, SELOO

Vidyabbarti College, Seloo





Vidyabharti Sanstha, Wardha's Vidvabharti College, Seloo

College Index : (Art's, Commerce & Science) Th. Seloo, Wardha - 442 104 Jr. 07.08.006 Affiliated to Rashtrasant Tukadoji Maharaj Nagpur University, Nagpur

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Date : 1

Sr. - 868

# **Students Grievance and Redressal Cell**

## **Annual Report**

#### 2019-20

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#### **Student Grievance and Redressal Cell:**

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3	Dr. B.P. Ghaisas	Member	9822836070
4	Dr. K. P. Ganvir	Member	8788482989
5	Dr. A. D. Tiple	Member	9673446025

This meeting was held to discuss and analyse the annual report of previous year, to Open the complaint Box and read the grievance of student, discussion on grievances received and to resolve the grievances. The meeting was chaired by Principal Dr.sanjay kanode, Convenor of the cell welcome all members and started the meeting for open discussion

#### **Grievances Received:**

Two meeting of Student Grievance and Redressal Cell were held during this session of 2019-20. First meeting was held on 28-8-2019 and second meeting was held on 28-01-2020. 41 grievances received during this session.

#### Action Taken:

### Following are the grievances received and resolved during Ist meeting;-

I. Point of Discussion- 10 Grievance received about parking facility, availability of classrooms, time adjustment for language classes. resp

Action taken Report- As college already working on parking facilty at college, Chairperson Dr. Sanjay Kanode sir directed to Convenor of discipline committee . to take immediate action and make arrangement for parking facility. Availability of class rooms was already discussed in previous meetings, this issue is already in front of college management committee. Regarding timing issue of langauge lectures in noon session in timetable of commerce. Chairperson directed the head of department to take consider this issue .

II. Point of Discussion- 5 Grievances were received regarding book issue,

Action taken Report- chairperson of the meeting Dr. Sanjay Kanode sir asked to librarian about As we issue 1 book per week to students, is that possible to issue 2 books per students for a week. Librarian M.Kishor Dambhare tells that as number of copies for particular books are limited thats why we issue 1 book per student, but we can make such adjustment for topper students. So chairperson and all members approved this suggestion.

## Following are the grievances received and resolved during 2nd meeting;-

Point of Discussion- 15 grievance received on on clean Drinking water facilty were received in box,

Action taken report- Principal Dr. Sanjay Kanode sir has taken this grievances with all members of committee. Principal sir directed the peons for regular maintaince of water cooler. and also directed to convenor of discipline committee to hire technician for maintenance of water filter on regular basis

Point of Discussion- 11 grievances received on canteen food etc.

Action Taken Report-the college already have a good canteen. Snacks, tea, coffee are available. Chairperson directed the owner of canteen to keep proper hygiene, and keep only fresh food items along with packaged snacks.

Vidyabharti College, Seloo



Convenor

Students Grievance and Redressal Cell

Date: 2-3-2020



Vidyabharti Sanstha, Wardha's Vidyabharti College, Seloo

(Art's, Commerce & Science) Th. Seloo, Wardha - 442 104 Affiliated to Rashtrasant Tukadoji Maharaj Nagpur University, Nagpur

Ref.No. Vbcs /

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Date : / /

# Students Grievance and Redressal Cell Annual Report (2018-19)

A Grievance Redressal Committee has been constituted in college. The Students' Grievance Cell is constituted for the redressal of the problems reported by the students of the College. This committee will deal with all the grievances of college students directly which are related to the problems both academic and administrative nature. The committee will deals with all genuine grievances of students of the college. Any kind of mental or physical harassment complaints. The cell was formed for redressal of student grievances, to solve their academic and administrative problems and to co-ordinate between students and college to redress the grievances.

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#### Student Grievance and Redressal Cell:

SN.	Name	Designation
1	Dr. Sanjay S. Kanode	Principal/Chairperson
2	Mr. Ashish A. Shastrakar	Convener
3	Dr. B.P. Ghaisas	Member
4	Dr. K. P. Ganvir	Member
5	Dr. A. D. Tiple	Member



This meeting was held to discuss and analyse the annual report of previous year, to Open the complaint Box and read the grievance of student, discussion on grievances received and to resolve the grievances. The meeting was chaired by Principal Dr.sanjay kanode, Convenor of the cell welcome all members and started the meeting for open discussion

#### **Grievances Received:**

Two meeting of Student Grievance and Redressal Cell were held during this session First meeting was held on 13-08-2018 and 08-03-2019. 48 grievances received during this session.

#### **Action Taken:**

Following are the grievances received and resolved during Ist meeting;-

I. Point of Discussion- 10 grievance received on availability of classrooms, parking facility and for changes in dress code resp.

Action taken Report- Chairperson Dr. Sanjay Kanode sir directed to Convenor of CDC to take proper action. Regarding dress code all committe members do not agree on any change in dress code. So the dress code will be continuing for current and next session.

**II. Point of Discussion**- 15 grievances were received regarding cleanliness of classrooms, parking facility and Bus stop for State transport buses resp.

Action taken Report- chairperson of the meeting Dr. Sanjay Kanode sir directed to discipline committee to take proper action and directed to give 1 application to ST Bus depot at Seloo and Wardha. Chairperson directed the peons for regular cleanliness of classrooms and laboratories the peons of college to keep the classrooms and laboratories neat and clean

Following are the grievances received and resolved during 2nd meeting;-

Point of Discussion- 20 grievance on clean Drinking water facilty were received in box,

Action taken report- Principal Dr. Sanjay Kanode sir has taken this grievances with all members of committee. Principal sir directed the pions for regular maintance of water cooler. and also directed to convenor of discipline committee to hire technician for maintenance of water filter on regular basis **Point of Discussion-** 3 grievances received on library newspaper, parking facility etc.

Action Taken Report- Chairperson have directed Librarian to take proper action on. Principal sir directed members of discipline committee to see the condition of parking facility already available and report back.

Vidyabharti College, Selot

Co-ordinator

Internal Quality Assurance Cell Vidyabhari Collega, SELOO



Students Grievance and Redressal Cell

Date: 04-04-2019

# Students Grievance and Redressal Cell Annual Report

#### 2017-18

A Grievance Redressal Committee has been constituted in college. The Students' Grievance Cell is constituted for the redressal of the problems reported by the students of the College. This committee will deal with all the grievances of college students directly which are related to the problems both academic and administrative nature. The committee will deals with all genuine grievances of students of the college. Any kind of mental or physical harassment complaints. The cell was formed for redressal of student grievances, to solve their academic and administrative problems and to co-ordinate between students and college to redress the grievances.

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#### Student Grievance and Redressal Cell:

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1	Dr. Sanjay S. Kanode	Principal/Chairperson
2	Mr. Ashish A. Shastrakar	Convener
3	Dr. B.P. Ghaisas	Member
4	Dr. K. P. Ganvir	Member
5	Dr. A. D. Tiple	Member

This meeting was held to discuss and analyse the annual report of previous year, to Open the complaint Box and read the grievance of student, discussion on grievances received and to resolve the grievances. The meeting was chaired by Principal Dr.sanjay kanode, Convenor of the cell welcome all members and started the meeting for open discussion



#### **Grievances Received:**

Two meeting of Student Grievance and Redressal Cell were held during this session of 2017-18. First meeting was held on 06-09-2017 and second meeting was held on 16-02-2018. Most of the student grievances were on parking facility, drinking water facility and library facilities.

#### Action Taken:

Following are the grievances received and resolved during Ist meeting;-

**I. Point of Discussion-** 3 Grievance received on lack of drinking facility in college premises. Action taken Report- Chirperson Dr. Sanjay Kanode sir directed to Convenor of CDC to take proper action on this.

**II. Point of Discussion**- 3 Grievances were received regarding cleanliness of laboratories. Action taken Report- chairperson of the meeting Dr. Sanjay Kanode sir Principal sir directed the pions of college to keep the classrooms and laboratories neat and clean.

**III.** Point of Discussion- 1 Grievances were received on different issues of library newspaper, low laboratory equipments.

Action Taken Report- chairperson directed librarian to take proper action on these issues, chairperson Dr. S.S. Kanode sir directed the HOD of all departments to make and submit laboratory requirements for next session

Following are the grievances received and resolved during 2<sup>nd</sup> meeting;-

I Point of Discussion - 2 Grievance on Parking facility were received in box,

Action taken report- Principal Dr. Sanjay Kanode sir has taken this grievances with all members of committee. Principal sir directed the member of discipline committee to take proper action to make separate parking facility for students.

**II Point of Discussion-** 3 Grievances received about less number of library books, separate girls common room and availability of classrooms respectively.

Action Taken Report- Chairperson have directed Librarian to take proper action on it. And suggested him for new purchase. Principal sir directed members of discipline committee to make available the girls common room attached with girls washroom.

Vidyabharti College, Seloe

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Students Grievance and Redressal Cell

Date: 04-04-2018

Co-ordinator Internal Quality Assurance Cell Vidyabhar'i College, SELOO